# **Complex Networks Enabling Technologies Capability Development**



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## **► IV&V Questions Addressed by CD**

CD: Question addressed	Associated Tech Framework WBS		
Develop modeling / simulation techniques capable of verifying that user needs are addressed.	2.2	System architecture meets user needs	
For performance requirements, establish boundary conditions of how the system performs and assess robustness i.e.: margin against those requirements.	5.2	Ensure design provides required capability, reliably meets user needs, sufficiently stable for implementation	
Develop a simulation that operates at varying levels of abstraction to address decomposition, interfaces and integration.	3.2	In-scope parent reqts. represented in appropriate child reqts., no unneeded capabilties added	
	3.4	Software interface reqts. adequate to meet needs of system	
Define a data dictionary approach to address user scenarios that can feed into test analysis.	4.1.2	Ensure planned tests sufficient to confirm integrated system complies with system software reqts.	

### **Scripting Products and Process Overview**

The Data Dictionary captures a
Use Case and feeds the Simulink
and Layered Queuing Network
(LQN) models. We pulled all
variables out of the model and
made this aspect table driven

### **Data Dictionary:**

Parameters and Variables for a particular instance (Use Case)

### **GUI**

Translates a use case to input data for each model.

C# based Graphical User Interface (GUI) takes the parametric Use Case and turns it into individual calls and attributes for Simulink, call rate and call type probabilities for LQN.

Performance (LQN Model)

- Performance across a time range

- Evaluate Boundary Conditions

### **Architecture (Simulink Model)**

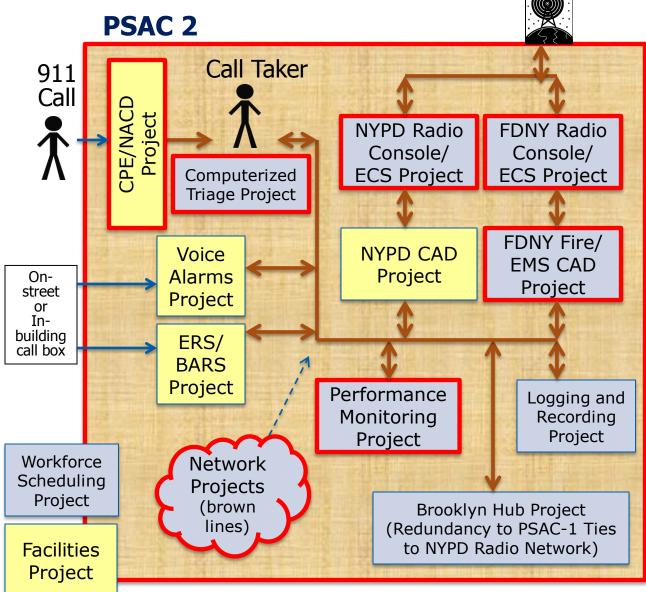
- Varying levels of fidelity
- Allows concatenation of Use Cases
- Allows verification of interfaces

The Simulink model reflects the system architecture at various levels of abstraction. Erlang distribution used for internal call processing parameters.

Models are validated against each other for correctness

The LQN model allows rapid prototyping and is a "process model". Inputs are parametric, characterizing the use case

### A Representative System

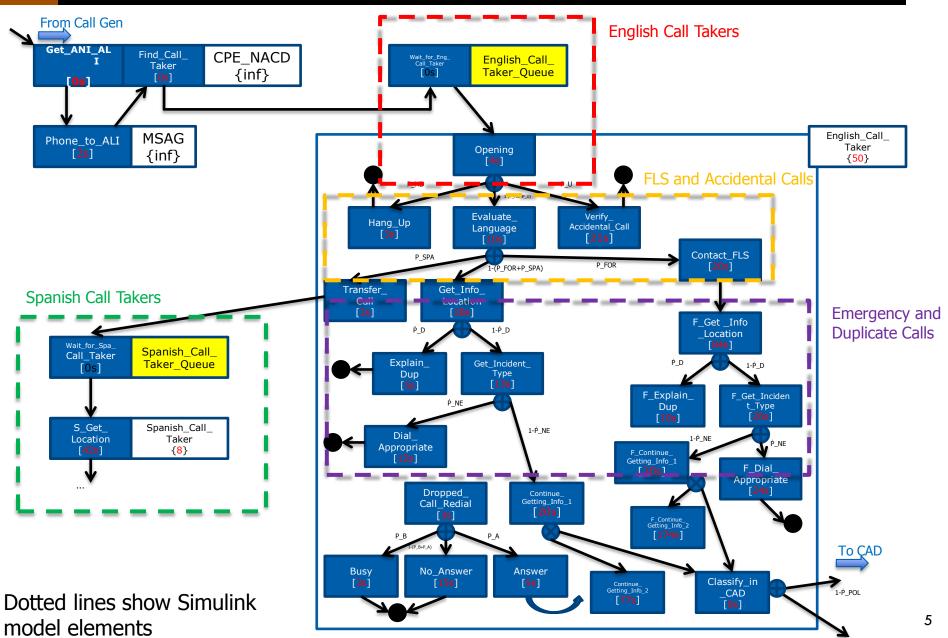


- We will perform IV&V on the integration and performance of the entire system (Pri 1)
  - As required, this effort will evaluate other ECTP projects
- Additionally, there are seven projects which will receive "full" IV&V efforts
  - 1. CPE/NACD (Pri 2)
  - 2. Network (Pri 2)
  - 3. NYPD Radio Console/ECS (Pri 3)
  - FDNY Radio Console/ECS (Pri 3)
  - 5. FDNY Fire/EMS CAD (Pri 4)
  - 6. Performance Monitoring (Pri 5)
  - Computerized Triage (Pri 6)

Blue: Full Responsibility Projects

Yellow: Oversight Coordination Projects

## LQN of Police Department (stubbed out FD, EMS): Process Model

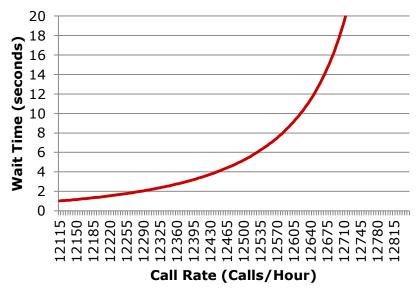




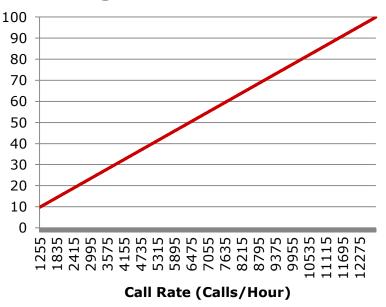
### **LQN Performance Demonstration – Waiting Time**

- For the first test, all values with the exception of Call\_Rate were held constant for steady state values as listed in DataDictionary5, and the system was modeled with only the first section of the ECTP model as described in Design of the ECTP Layered Queueing Network10
- The Call\_Rate value was tested at different values from 1250 to 12845 calls/hour in increasing increments of five

### Wait Time in Queue for English Call Taker

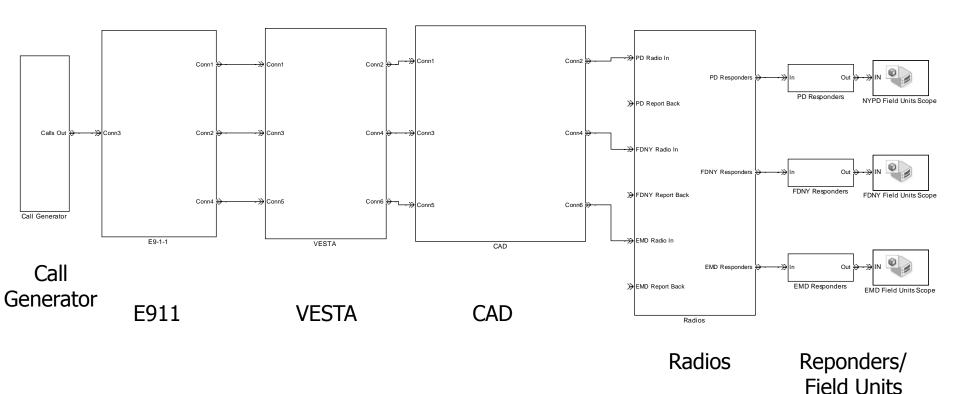


### Percent Utilization of English Call Takers



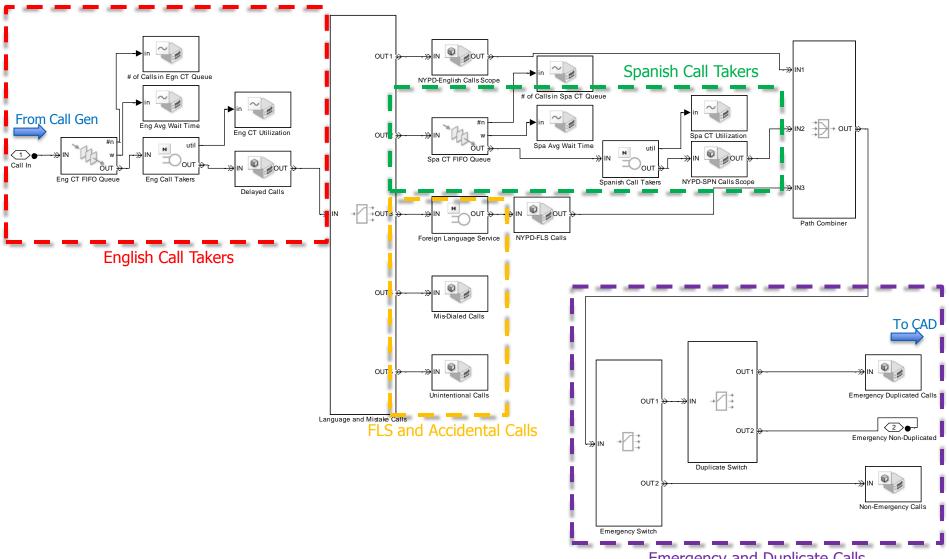


### **Simulink Top Level Blocks (architecture model)**





### **Model Comparison – Simulink L2 Complex Network**

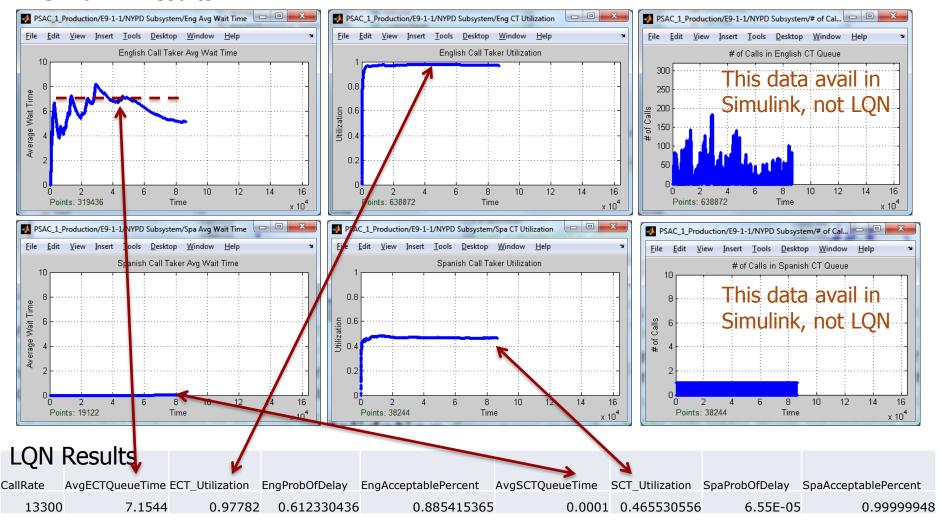


**Emergency and Duplicate Calls** 



## Simulink and LQN Results at 13k Calls/hour for 24 hrs (we wanted to make sure models were in sync)

### Simulink Results



Note: some variation due to translation (e.g. LQN had 13300 calls and Simulink had  $\sim$ 13500 calls/hour in the 24 hour period)

## Status, and Method Assessment

CD: Question addressed	CD Status and Method Assessment		Associated Tech Framework WBS	
Develop modeling and simulation techniques capable of verifying that user needs are addressed.	LQN and Simulink models were implemented by creating a custom data dictionary with a GUI to automatically draw from the dictionary and create input files for the two models. This is a new, demonstrated technique for IV&V.	2.2	System architecture meets user needs	
For performance requirements, establish boundary conditions for how the system performs and assess robustness i.e.: margin against those requirements.	The LQN model was used to establish boundary conditions which adequately simulated performance to provide an assessment of system capability against requirements and provided an assessment of robustness. In addition the model revealed there was a high sensitivity to changes in the boundary conditions. This is a new demonstrated technique for IV&V	5.2	Ensure design provides required capability, reliably meets user needs, sufficiently stable for implementation	
Develop a simulation that operates at varying levels of abstraction to address decomposition, interfaces	Significant progress has been demonstrated towards achieving this objective. The Simulink level 1 model has been completed which represents system architecture at the	3.2	In-scope parent reqts. represented in appropriate child reqts., no unneeded capabilties added	
and integration.		3.4	Software interface reqts. adequate to meet needs of system	
Define a data dictionary approach to address user scenarios that can feed into test analysis.	This has been accomplished by both the LQN and Simulink models. The LQN model can automatically vary the range of a parameter to produce a performance profile. The Simulink model can concatenate use cases to evaluate a complete scenario. This is a new demonstrated technique for IV&V.	4.1.2	Ensure planned tests sufficient to confirm integrated system complies with system software reqts.	

We have drafted a method to cover the new techniques developed during this CD.